

CUSTOMER INFORMATION FOR G.D.P.R. – 25th May 2018

Privacy Policy of ARDITTI CARPETS LTD

This explains how we use any personal information we will collect from you when you make an enquiry or, order some flooring from us. We might collect this in person when you visit the store, on the telephone, from an email that you send to us, or from an enquiry sent to us from our website.

What information will we collect about you?

We will ask for your name and address.

We will ask for your home telephone number or alternatively a mobile or work number.

We will ask for your email address.

How will we use the information about you?

We will use this information to contact you in response to your enquiry.

We will collect any relevant information about you to process your order, manage your account and if you agree, to email you.

Arditti Carpets Ltd. have never and will not share your information with any other companies or third parties. We do not carry out direct marketing or have the facility for online selling.

Other websites

Our website contains links to other websites. This privacy policy only applies to our website, so when you link to other websites, you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we place any updates on our website and on view in our showroom. This privacy policy was last updated on 25th May 2018

How long will the data be stored for?

Your personal details will be kept for a maximum of 6 years after the contract has been completed. After this period the details will be securely destroyed.

Access to your information and correction.

We want to make sure that your personal information is accurate, up to date and secure. You may ask us to correct or remove information you think is inaccurate. You have the right to request a copy of the information that we hold about you. If you would like a copy of some of or, all your personal information, please email or write to us at the following address:

Arditti Carpets Ltd

23 High Street

Taunton

Somerset

TA1 3PJ

Tel: 01823 283588 – Fax 01823 334110

Email: info@arditticarpets.co.uk

Please contact us if you have any questions about our privacy policy or require any information we hold about you.